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Carl Daddona

Sr. IT Manager, Security Operations Tokio Marine North America Services

Three Bala Plaza East, Suite 400  
Bala Cynwyd, PA 19004

To Whom It May Concern:

It is my pleasure to write this letter of recommendation for Allen Fidler.

I was Allen's direct manager during his internship at TMNA Services in the summer of 2018. Allen's arrival at TMNAS coincided with my arrival and he immediately proved to be a valuable resource to both me and the Security Operations team. I needed a reliable resource to assist in the day to day tasks of the team and the team needed someone to contribute immediately to reduce an overwhelming workload, Allen was able to fill both needs.

I quickly learned that I was able to delegate tasks to Allen, confident that he would reliably complete them. The team frequently relied on Allen to provide assistance for important tasks, often completing them with little to no oversight except for the initial instructions.

Because of reduced staff levels, we had a need for a resource to represent the Security Operations team on a project to implement a new file integrity management tool. Allen volunteered for the project and by all accounts, including the project manager and various stakeholders, delivered beyond expectations. Without a lot of instruction or oversight, Allen understood the business objectives, learned the technical aspects of the solution, performed troubleshooting as needed, and documented the process in order to effectively hand off to the team at the completion of the project.

Allen is a quick learner and is confident enough to ask questions when needed. He is knowledgeable about Information Security and able to apply that knowledge effectively. I can confidently say that Allen will be a valuable resource to any team and I would be happy to work with Allen again in the future.

Regards,

**Carl Daddona, CISSP**Sr. IT Manager, Security Operations Tokio Marine North America ServicesA Member of the Tokio Marine Group

Three Bala Plaza East, Suite 400  
Bala Cynwyd, PA 19004  
**Direct Dial**: 610.227.1333